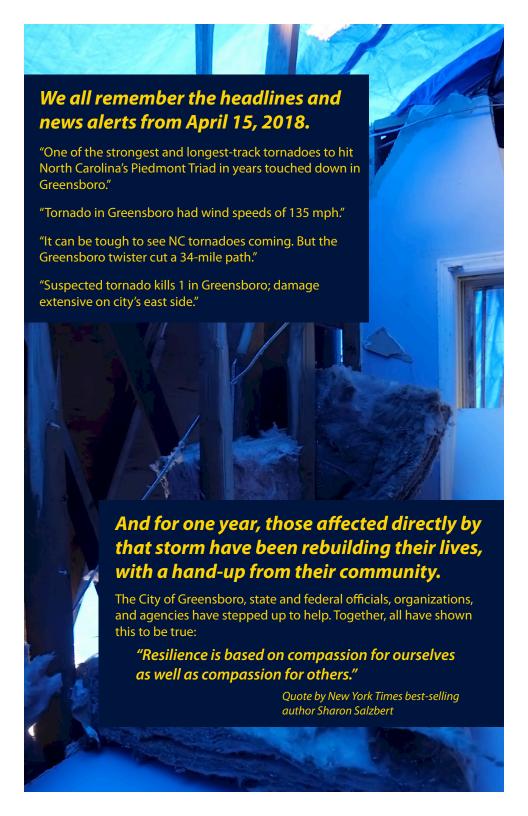


Greensboro Tornado Recovery

A Story of Resilience and Compassion







On April 15, 2018, emergency service providers from Greensboro, Guilford County and around the state converged on the tornado-struck area, as did utility company crews, local churches, community groups and neighboring residents. The immediate safety and evacuation of residents was the primary focus.

Meanwhile, tornado victims were in shock, staring at the shell of buildings they once called home.

Local housing agencies, along with City of Greensboro officials, then began the process of finding displaced residents temporary housing. Countless agencies, churches and private individuals from throughout the Triad immediately started rounding up donations of the basics: food, water, clothing, personal hygiene items, baby supplies, etc.

Damage estimates included more than 1,000 structures, which included homes, schools, churches and businesses. A state of emergency was declared.

Resource centers were set up at Peeler Recreation Center and Willow Oaks Community Center to serve food, provide water and supplies, as well as provide access to American Red Cross emergency funding and services. Volunteers from local housing nonprofit organizations put tarps on roofs and boards over broken and missing windows. Specialized disaster organizations arrived with volunteers and much-



needed equipment. Inspectors began checking the structural damage of homes in the tornado's path. Crews began to clean up tons of debris.

All came together to work cohesively and tirelessly to help their fellow residents.



The Aftermath

It soon became obvious that long-term recovery plans were needed, as was the coordination of all the large and small agencies and organizations who had committed to help. That was how the Storm Recovery Alliance (SRA) was formed.

The SRA is committed to strengthening public outreach and prioritizing and coordinating services to those with the greatest need. In the beginning, nearly 100 agencies and organizations came to the table to help on various committees. Today, 40 local nonprofit agencies (a full list of SRA members is on the back cover) and representatives of Greensboro City Council and City staff continue to work in the following capacities:

- Direct assistance, rehousing and case management
- · Housing developers and home repair organizations
- Volunteer coordination and community outreach

SRA addresses financial resources, housing repairs and case management.

Throughout the short-term emergency response and long-term recovery phase, SRA has regularly communicated to the community about state and federal disaster aid resources, items needed for families who lost their homes, and disaster repair assistance for those who did not have adequate insurance or who had been denied by federal resources.

2018 Tornado Recovery Progress

SOUP SOUP S

donated from 2,000+ donors

FEMA assistance **1,261,314**

individual & household programs and housing & other needs assistance

1,182

Clothing and meal vouchers provided by Salvation Army



1,080

Bags of nonperishable food and household supplies provided by Salvation Army



174

Households received relocation assistance provided by Greensboro Housing Coalition



161

Persons received rent and mortgage assistance provided by Housing Consultants Group



74

Families received insurance deductible assistance provided by Housing Consultants Group



53

Homes identified for repairs

Community Housing Solutions, Habitat for Humanity and East Greensboro NOW are using donations to assist with these repairs



One Year Summary

Financial Resources

United Way of Greater Greensboro and Community Foundation of Greater Greensboro served as key donation points, raising a combined total of more than \$800,000 for tornado relief and recovery activities from more than 2,000 generous donors from across the Triad. These organizations coordinated with the City on grant proposal reviews and disbursements to provide funding for housing relocation, housing repairs and supportive services.

Other Assistance:

FEMA \$1,261,314 Small Business Administration \$785,100

Housing Repairs

After the initial roof covering and boarding and debris clearing efforts, Community Housing Solutions (CHS) took the lead in triaging housing repair applications. CHS collaborates with Habitat for Humanity of Greater Greensboro, East Greensboro NOW and the City's Neighborhood Development Department to maximize volunteer, in-kind and donation resources.

SRA's Housing Repairs Committee coordinated housing repairs for more than 50 low-income homeowners who are uninsured, underinsured or lack the resources to repair their homes. To date, 33 homes have been repaired, 20 are currently in the repair process, and additional units are coming in through ongoing intakes.

Housing Consultants Group worked with the NC Realtors Association Foundation to access funding for rent, mortgage and insurance deductible assistance to 157 households. These efforts continue to help with housing stability and bringing insurance-funded repairs to completion.







Other Assistance

Local builders, suppliers, churches and volunteers donated considerable labor, materials and resources to the restoration efforts.

Case Management

Greensboro Housing Coalition served as the intake point for 174 households needing rehousing assistance. The Salvation Army serves as the long-term recovery case management lead agency and coordinates emergency hotel housing placements, transition to permanent housing, and basic needs or case management for 425 households.

Greensboro Urban Ministry, Goodwill Industries, Out of the Garden Project, Turning Point 180 and New Light Missionary Baptist Church provided additional financial assistance, meals, groceries and supplies to affected households.

The Greensboro Housing Authority helped 19 of their affected tenants find new homes.

The City of Greensboro's Water Resources Department assisted with deposit waivers for relocating households.

Families who were referred to SRA agencies have been rehoused and are no longer in need of case management services.



Having helped those in need themselves for quite some time, Robert and Blossom Overby say they are proud to see so many others in Greensboro willing to do the same after the tornado. "You never know when your time may come that you need help and assistance. It means so much to receive when you need it the most. All this has been a humbling experience."



Today

The City's Neighborhood Development Department's Code Compliance Division continues its work to improve the area's appearance through Minimum Housing Code enforcement actions such as demolishing deteriorated properties. And SRA continues to repair owner-occupied homes damaged by the tornado.

Neighborhood Development's "Tornado Disaster Recovery Program" has issued an ongoing Request for Proposals for nonprofit organizations involved in constructing or rehabilitating quality, affordable housing. Qualified contractors will repair or reconstruct storm-damaged property and build new homes in the tornado-impacted neighborhoods.

SRA is also reaching out to families who were rehoused after the tornado to offer them homeownership counseling under the City's Housing Connect GSO program and the option of buying one of the repaired or newly constructed homes.

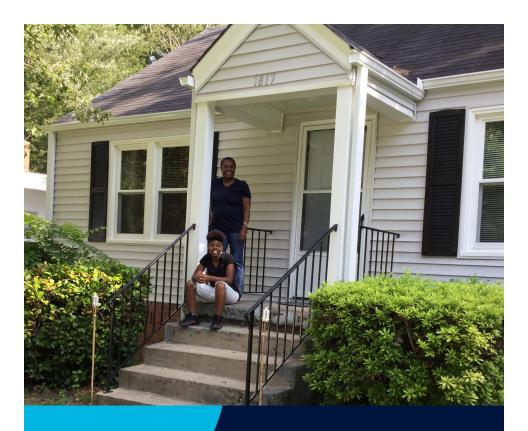


The Future

There is still much work to be done along the tornado's path through the eastern section of Greensboro in 2018. SRA agencies are beginning to purchase abandoned or vacant properties and lots with the goal of building new single-family homes in the area. Stay up-to-date on this progress by visiting www.greensboro-nc.gov/TornadoRecovery.

The City of Greensboro's long-term goal is to reinvest in that area through affordable homeownership and improved housing quality...turning what was a storm disaster area into a vibrant, thriving community.





Even though the aftermath of the tornado has taken its toll on her physically and emotionally, Laticia James says she's grateful no one in her family was injured. "It's been a roller coaster ride, but everything is falling into its place now, thanks to so many people."



Tornado Recovery Resources

www.greensboro-nc.gov/TornadoRecovery

City of Greensboro Neighborhood Development Department

www.greensboro-nc.gov/ND

Tornado Disaster Recovery Program RFP

www.greensboro-nc.gov/RecoveryRFP

Housing Connect GSO

www.greensboro-nc.gov/HousingConnectGSO

American Red Cross Interactive Resource Center

C-3 Coaching Group Mount Zion Baptist Church of

Greensboro

City Help of the Triad Inc.

City of Greensboro NC A&T State University

Community Foundation of Greater New Light Baptist Church

Greensboro North Carolina Emergency

Community Housing Solutions

Management

Cone Health Office of Congressman Mark Walker

East Greensboro Community Collective

Office of Senator Gladys Robinson

East Greensboro NOW Out of the Garden Project

Episcopal Diocese Partnership Homes

Federal Emergency Management Piedmont Triad Regional Council

Agency Ready4Change

Goodwill Industries Salvation Army of Greensboro

Greensboro Housing Authority St. James Presbyterian Church

Greensboro Housing Coalition Trinity Consulting

Greensboro Urban Ministry Turning Point 180

Guilford County Emergency United Way of Greater Greensboro

Management US Small Business Administration's

Guilford County Department of Social Office of Disaster Assistance

Services

Volunteer Center of Greensboro

Guilford Technical Community College Welfare Reform Liaison Project Inc.

Habitat for Humanity

World Victory Church/City Help

Housing Consultants Group

YWCA Greensboro